

| | Date: | | | | | | | | | | | | | | | | | | | | | |
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| The Brand Gujarat G | | Bank | Branc | h | | | | | | | | | | | | | | | | | | |
| I wish to informatio | • | | • | | | | | | g Se | rvice | es of | Gu | jarat | Gra | min | Ban | k. I | sub | mit | the | | |
| NAME: | | | | | | | | | | | | | | | | | | | | | | |
| | (First Name) | | | | | | | | | | (Last Name) | | | | | | | | | | | |
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| Email Add (Optional Registered I have rea customers conditions I agree that | dress 2:) d Mobil ad the te s and un s withou | e Num erms a condit it any | ber: nd cond tional notic | ondit ly ac e and | ions ccept d pos | pres t the sting | scrib m. I | bed b am a m on | y the also | _Priz e Baz awar Banl | mary nk for the that c's w | Acc or of at Ba vebsi | coun ferir unk i te w | t No ng M s en rould | lobil titleo l cor | le Ba d to nstitu | ankii mod ite aj | ng S lify t ppro | ervio he te priat | ces to erms e no | o its and tice. | |
| will be bin Date: | nding or | n me/ a | all the | | | | ıt ho | lders | 5. | ce Us | | 2 | _ | | | | - | | | ler(s) | | |
| Branch C | Confirm | ation: | | | | | | . 01 | 5110 | | | | | | | | | | | | | |

We confirm the following and recommend for granting Mobile Banking Facility

1. The Customer details given above are correct as per the CBS record.

2. We have verified the signature of the customer as mentioned above.

3. The respective entries have been made to enable the customer for Mobile Banking facility.

4. Full KYC of the customer are available on Branch record for CIF No.

Date:

Authorised Official

By accepting the terms and conditions on the mobile phone while registering for the facility, the customer:

- a) agrees to use the "GUJARAT GRAMIN BANK-MOBILE BANKING" Services for financial and nonfinancial transactions offered by Gujarat Gramin Bank from time to time.
- b) authorises the Bank to map all the accounts linked and mobile phone number for the smooth operation of "GUJARAT GRAMIN BANK MOBILE BANKING" Services offered by Bank.
- c) agrees that I am aware and accepts that "GUJARAT GRAMIN BANK-MOBILE BANKING" Services offered by the Bank will enable me to transact using MPIN/TPIN within the limit prescribed by the Bank and will be deemed as bonafide transaction.
- d) agrees that the transactions originated using the mobile phones are non retractable as these are instantaneous/real time.
- e) understands and explicitly agrees that Bank has the absolute and unfettered right to revise the prescribed ceilings related to transactions as given in Bank's website from time to time which will be binding upon me.
- f) agrees to use the facility on a mobile phone properly and validly registered in my name only with the Mobile Service Provider and undertakes to use the Facility only through mobile number which has been used to register for the Facility.

Others:

- a) The customer has to download the mobile banking application from google play store/window store or i store
- b) The Bank reserves the right to decide what services may be offered. Additions/ deletions to the services offered under the facility are at its sole discretion.
- c) The instructions of the Customer shall be effected only after authentication under his/her mobile number and MPIN or through any other mode of verification as may be stipulated at the discretion of the Bank.
- d) The transactional details will be recorded by the Bank and these records will be regarded as conclusive proof of the authenticity and accuracy of transactions.
- e) The Customer hereby authorizes the Bank or its agents to send alerts and promotional messages including the products of the Bank, greetings or any other messages the Bank may consider from time to time.
- f) The Customer understands that the Bank may send rejection or cannot process the request messages for the service request(s) sent by the Customer which could not be executed for any reason.
- g) The Customer expressly authorizes the Bank to carry out all requests/ transactions purporting to have been received from his/ her mobile phone and authenticated with his/ her Login MPIN/TPIN. In the case of payment facilities like fund transfer the customer shall be deemed to have expressly authorised the Bank to make the payment when a request is received from him/ her.
- h) It is the responsibility of the Customer to advise the Bank of any change in his mobile number or loss/ theft of mobile phone by adopting the procedure laid down by the Bank for the purpose

Date:_____